

Shipping, Refund, Exchange Policy

All orders are processed within 1-3 business days (excluding weekends and holidays) after receiving your order confirmation email. You will receive another notification when your order has shipped.

Domestic Shipping Rates and Estimates

Shipping charges for your order will be calculated and displayed at checkout.

For simple flat rate shipping: We offer \$5 flat rate shipping in the USA.

How do I check the status of my order?

When your order has shipped, you will receive an email notification from us which will include a tracking number you can use to check its status. Please allow 48 hours for the tracking information to become available.

If you haven't received your order within 7 days of receiving your shipping confirmation email, please contact us at info@surge-fit.com with your name and order number, and we will look into it for you.

Refunds, returns, and exchanges

We do not accept returns or exchanges. In the event that your order arrives damaged in any way, please email us as soon as possible at info@surge-fit.com with your order number and a photo of the item's condition. We address these on a case-by-case basis but will try our best to work towards a satisfactory solution.

If you have any further questions, please don't hesitate to contact us at info@surge-fit.com.